

At Cambridge Kitchens we understand that you want to know that your money is protected. When placing your business with us, you can be confident that your money is safe because not only have we been trading for over 30 years, we are a long-standing member of the KBSA, a similar organisation to ABTA for the travel industry.

For maximum peace of mind we offer all of our clients in conjunction with the KBSA a specialist insurance policy for your kitchen called **ConsumerCare Plus**. This insurance is provided by QANW a specialist UK authorised insurance company regulated by the Financial Services Authority. We offer this protection free of charge on all fully fitted kitchens installed by ourselves to the public.

**ConsumerCare Plus** offers our clients the following benefits:

- Your full deposit is covered should Cambridge Kitchens fail to commence the installation due to ceasing to trade or if the installation does not commence within 6 months of the envisaged installation date
- Your Stage payment is also covered should Cambridge Kitchens fail to complete the installation due to ceasing to trade
- Warranty Cover – 2 years faulty workmanship up to 100% of contract value.
- Major defect Cover- a further 4 years major defect cover up to 100% of the contract value

We hope this helps to reassure you when placing your business with Cambridge Kitchens.

Yours faithfully

D Wade-Gledhill  
Managing Director